

Progress Reports 2016 Fiscal Fourth Quarter and Year End Results

Announces New Strategic Plan with New Product Strategy and Operating Approach

BEDFORD, Mass.--(BUSINESS WIRE)-- Progress (NASDAQ: PRGS) today announced results for its fiscal fourth quarter and fiscal year ended November 30, 2016.

Revenue was \$117.7 million during the quarter compared to \$112.7 million in the same quarter last year, a year over year increase of 4% on an actual currency basis and 5% on a constant currency basis. On a non-GAAP basis, revenue was \$118.0 million compared to \$115.4 million in the same quarter last year, an increase of 2% on an actual currency basis and 3% on a constant currency basis.

On a GAAP basis, diluted loss per share was \$1.52 (reflecting the impairment charge described below) compared to a diluted loss per share of \$0.19 in the same quarter last year. On a non-GAAP basis, diluted earnings per share was \$0.62 compared to \$0.53 in the same quarter last year.

Additional financial highlights included:

On a GAAP basis in the fiscal fourth quarter of 2016:

- Revenue was \$117.7 million compared to \$112.7 million in the same quarter in fiscal year 2015;
- Progress recorded a non-cash impairment charge of \$92.0 million, or a diluted loss per share of \$1.89, as a result of reduced future growth expectations within its Application Development & Deployment segment related to the Telerik business;
- Loss from operations was \$62.4 million (reflecting the impairment charge described above) compared to income from operations of \$20.1 million in the same quarter last year;
- Net loss was \$73.8 million (reflecting the impairment charge described above) compared to a net loss of \$9.5 million in the same quarter last year;
- Diluted loss per share was \$1.52 (reflecting the impairment charge described above) compared to a diluted loss per share of \$0.19 in the same quarter last year; and
- Cash from operations was \$33.9 million compared to \$27.6 million in the same quarter last year.

On a non-GAAP basis in the fiscal fourth quarter of 2016:

- Revenue was \$118.0 million compared to \$115.4 million in the same quarter last year;
- Income from operations was \$42.6 million compared to \$40.5 million in the same quarter last year;
- Departing margin was 36% compared to 35% in the same quarter last year;
- Net income was \$30.5 million compared to \$27.3 million in the same quarter last year;
- Diluted earnings per share was \$0.62 compared to \$0.53 in the same quarter last year; and
- Adjusted free cash flow was \$32.4 million compared to \$28.7 million in the same quarter last year.

Yogesh Gupta, CEO at Progress, said: "I am pleased with our earnings per share and adjusted free cash flow performance during the quarter despite revenue falling short of our goals. Initiatives undertaken during the quarter to manage our expenses allowed us to reach this outcome. I am excited by the opportunities we have in front of us, and look forward to what we can accomplish in 2017 and beyond."

Other fiscal fourth quarter 2016 metrics and recent results included:

Cash, cash equivalents and short-term investments were \$249.8 million;

- DSO from continuing operations was 50 days, compared to 49 days in the fiscal third quarter of 2016 and 52 days in the fiscal fourth quarter of 2015; and
- Under the previously announced authorization by the Board of Directors to repurchase up to \$200 million of shares of common stock, Progress repurchased 0.3 million shares for \$7.7 million during the fiscal fourth quarter of 2016.
- On September 27, 2016, our Board of Directors approved the initiation of a quarterly cash dividend to Progress shareholders. The first quarterly dividend of \$0.125 per share of common stock was paid on December 15, 2016 to shareholders of record as of the close of business on December 1, 2016.
- On January 11, 2017, our Board of Directors declared a quarterly dividend of \$0.125 per share of common stock payable on March 15, 2017 to shareholders of record as of the close of business on March 1, 2017.

Full Year Results

On a GAAP basis in the fiscal year 2016:

- Revenue was \$405.3 million compared to \$377.6 million in fiscal year 2015;
- Loss from operations was \$29.7 million (reflecting the fiscal fourth quarter impairment charge described above) compared to income from operations of \$14.8 million in the prior fiscal year;
- Net loss was \$55.7 million (reflecting the fiscal fourth quarter impairment charge described above) compared to a net loss of \$8.8 million in the prior fiscal year;
- Diluted loss per share was \$1.13 (reflecting the fiscal fourth quarter impairment charge described above) compared to a diluted loss per share of \$0.17 in the prior fiscal year; and
- Cash from operations was \$102.8 million compared to \$104.5 million in the prior fiscal year.

On a non-GAAP basis in the fiscal year 2016:

- Revenue was \$407.4 million compared to \$412.4 million in fiscal year 2015;
- Income from operations was \$123.1 million compared to \$120.4 million in the prior fiscal year;
- Operating margin was 30% compared to 29% in the prior fiscal year;
- Net income was \$82.3 million compared to \$80.6 million in the prior fiscal year;
- Diluted earnings per share was \$1.65 compared to \$1.58 in the prior fiscal year; and
- Adjusted free cash flow was \$100.6 million compared to \$102.0 million in the prior fiscal year.

New Strategic Plan

Progress also announced today a new strategic plan highlighted by a new product strategy and a streamlined operating approach with a tighter focus on areas of strength to more efficiently drive revenue. Below are the key tenets of the new plan:

- Streamlined Operating Approach to Improve Execution. In FY 2017, with a product portfolio and go-to-market initiatives emphasizing core strengths, Progress aims for better focus, execution and value to customers and partners. Progress' core products compete within stable but mature markets, so Progress is adapting its organization and operating principles to focus primarily on customer and partner retention and success. For products such as Dev Tools and Telerik Platform, Progress will also strengthen its high volume, low touch e-commerce capabilities.
- **Investment in New Product Strategy**. As part of the plan, Progress will undertake a new product strategy that will leverage its application development platform capabilities, and enable its customers and partners to build next generation applications that drive their businesses. Progress will accomplish this by providing the platform and tools enterprises need to build "Cognitive Applications", which are the future of application development. This new product strategy builds on the Company's inherent DNA and vast experience in application development established over 35 years.

Cognitive Applications learn business characteristics and behavior from data and leverage it for competitive advantage. They connect to all the data whether it is from systems of record or the "Internet of Things." They support all types of user interactions - web and mobile today, chatbots, voice, virtual reality and tactile interfaces of tomorrow. Progress' platform for Cognitive Applications will make it easy for developers to build these new applications and will include:

- Progress' NativeScript offering, which allows developers to use JavaScript to build native applications across multiple platforms;
- A mission-critical back-end-as-a-service platform that runs on any cloud, is secure, high-performant, and highlyscalable while supporting all modern user interfaces;
- Automated and intuitive machine learning capabilities for accelerating the creation and delivery of Cognitive Apps;
- Progress' data connectivity and integration capabilities; and
- Progress' business logic and rules capabilities.
 - Efficient Alignment of Resources. Progress remains committed to spending thoughtfully, operating efficiently and driving profitability. With the adoption of its new product strategy, Progress will discontinue its investment in its Digital Factory offering and will re-align its resources consistent with its core operating approach. To that end, Progress will implement restructuring efforts that will include consolidating facilities, implementing a simplified organizational structure and reducing marketing and other external expenses. In addition, Progress intends to reduce headcount by approximately 450 employees, totaling over 20% of the Company's workforce. Initial headcount reductions will begin in the fiscal first quarter of 2017 and should be substantially completed by the end of the fiscal second quarter of 2017, subject to local laws and consultation processes. After investments in our new product strategy, Progress expects to reduce net annual run-rate costs by approximately \$20 million by the end of FY 2017.

"Over the past three months, members of my executive management team and I met with customers and partners and collaborated with employees to determine the best plan for growth and profitability," stated Gupta. "Market feedback and lessons learned from previous product strategies helped inform our view, and we fully intend to evolve Progress into a leaner company that will help lead in building the applications of tomorrow. The Board of Directors and I are confident that Progress has the right DNA and experience to make our new strategy successful for the benefit of all stakeholders."

Progress also announced that Jerry Rulli, Progress' Chief Operating Officer, will be leaving the company at the end of the fiscal first quarter of 2017.

Gupta added, "I'd like to thank Jerry for all of his hard work during his time at Progress, and for his efforts in helping to solidify and simplify our core business."

2017 Business Outlook

Progress provides the following guidance for the fiscal year ending November 30, 2017 and the first fiscal quarter ending February 28, 2017:

(In millions, except percentages and per share amounts)	FY 2017 GAAP	FY 2017 Non-GAAP	Q1 2017 GAAP	Q1 2017 Non-GAAP
Revenue	\$387 - \$395	\$388 - \$396	\$86 - \$89	\$86 - \$89
Diluted earnings per share	\$0.56 - \$0.64	\$1.64 - \$1.69	\$(0.12) - \$(0.06)	\$0.25 - \$0.27
Operating margin	14% - 15%	32% - 33%	*	*
Adjusted free cash flow	\$85 - \$93	\$95 - \$100	*	*
Effective tax rate	43 %	33 %	*	*

*We do not provide guidance for this financial measure.

Progress' fiscal 2017 financial guidance is based on current exchange rates. The negative currency translation impact on Progress' fiscal year 2017 business outlook compared to 2016 exchange rates is approximately \$7.0 million on GAAP and non-GAAP revenue. The negative currency translation impact on Progress' fiscal Q1 2017 business outlook compared to 2016 exchange rates is approximately \$1.0 million on GAAP and non-GAAP revenue. To the extent that there are further changes in exchange rates versus the current environment, this may have an additional impact on Progress' business outlook.

Conference Call

The Progress quarterly investor conference call to review its fiscal fourth quarter of 2016 will be broadcast live at 8:30 a.m. ET on Tuesday, January 17, 2017 and can be accessed on the investor relations section of the company's website, located at <u>www.progress.com</u>. Additionally, you can listen to the call by telephone by dialing 1-877-856-1956, pass code 9896155. The conference call will include brief comments followed by questions and answers. An archived version of the conference

call and supporting materials will be available on the Progress website within the investor relations section after the live conference call.

Non-GAAP Financial Information

Progress provides non-GAAP supplemental information to its financial results.

We use this non-GAAP information to evaluate our period-over-period operating performance because our management believes the information helps illustrate underlying trends in our business and provides us with a more comparable measure of our continuing business, as well as a greater understanding of the results from the primary operations of our business, by excluding the effects of certain items that do not reflect the ordinary earnings of our operations. Management also uses this non-GAAP financial information to establish budgets and operational goals, which are communicated internally and externally, evaluate performance, and allocate resources. In addition, compensation of our executives and non-executive employees is based in part on the performance of our business evaluated using this same non-GAAP information.

However, this non-GAAP information is not in accordance with, or an alternative to, generally accepted accounting principles in the United States (GAAP) and should be considered in conjunction with our GAAP results as the items excluded from the non-GAAP information often have a material impact on Progress' financial results. A reconciliation of non-GAAP adjustments to Progress' GAAP financial results is included in the tables below and is available on the Progress website at <u>www.progress.com</u> within the investor relations section.

As described in more detail below, non-GAAP revenue, non-GAAP costs of sales and operating expenses, non-GAAP income from operations and operating margin, non-GAAP net income, and non-GAAP diluted earnings per share exclude the effect of purchase accounting on the fair value of acquired deferred revenue, amortization of acquired intangible assets, impairment of acquired intangible assets, stock-based compensation expense, restructuring charges, acquisition-related expenses, certain identified non-operating gains and losses, and the related tax effects of the preceding items. We also provide guidance on adjusted free cash flow, which is equal to cash flows from operating activities less purchases of property and equipment and capitalized software development costs, plus restructuring payments.

In the noted fiscal periods, we adjusted for the following items from our GAAP financial results to arrive at our non-GAAP financial measures:

- Acquisition-related revenue In all periods presented, we include acquisition-related revenue, which constitutes revenue reflected as pre-acquisition deferred revenue by Telerik AD ("Telerik") that would otherwise have been recognized but for the purchase accounting treatment of the acquisition of Telerik. We acquired Telerik on December 2, 2014. Since GAAP accounting requires the elimination of this revenue, GAAP results alone do not fully capture all of our economic activities. We believe these adjustments are useful to management and investors as a measure of the ongoing performance of the business because, although we cannot be certain that customers will renew their contracts, we (and Telerik) have historically experienced high renewal rates on maintenance and support agreements and other customer contracts. Additionally, although acquisition-related revenue adjustments are non-recurring with respect to past acquisitions, we expect to incur these adjustments in connection with any future acquisitions.
- Amortization of acquired intangibles In all periods presented, we exclude amortization of acquired intangibles because those expenses are unrelated to our core operating performance and the intangible assets acquired vary significantly based on the timing and magnitude of our acquisition transactions and the maturities of the businesses acquired.
- Impairment of goodwill and acquired intangibles In the current annual period, we exclude impairment charges applicable to goodwill and acquired intangible assets because such expenses distort trends and are not part of our core operating results. Such impairment charges are inconsistent in amount and frequency and we believe that eliminating these amounts, when significant and not reflective of ongoing business and operating results, facilitates a more meaningful evaluation of our current operating performance and comparisons to our operating performance in other periods.
- Stock-based compensation In all periods presented, we exclude stock-based compensation to be consistent with the way management and the financial community evaluates our performance and the methods used by analysts to calculate consensus estimates. The expense related to stock-based awards is generally not controllable in the short-term and can vary significantly based on the timing, size and nature of awards granted. As such, we do not include these charges in operating plans. Stock-based compensation will continue in future periods.
- Restructuring expenses In all periods presented, we exclude restructuring expenses incurred because those expenses distort trends and are not part of our core operating results.
- Acquisition-related and transition expenses In all periods presented, we exclude acquisition-related expenses because those expenses distort trends and are not part of our core operating results. In recent years, we have

completed a number of acquisitions, which result in our incurring operating expenses which would not otherwise have been incurred. By excluding certain transition, integration and other acquisition-related expense items in connection with acquisitions, this provides more meaningful comparisons of the financial results to our historical operations and forward looking guidance and the financial results of less acquisitive peer companies. We consider these types of costs and adjustments, to a great extent, to be unpredictable and dependent on a significant number of factors that are outside of our control. Furthermore, we do not consider these acquisition-related costs and adjustments to be related to the organic continuing operations of the acquired businesses and are generally not relevant to assessing or estimating the long-term performance of the acquired assets. In addition, the size, complexity and/or volume of past acquisitions, which often drives the magnitude of acquisition related costs, may not be indicative of the size, complexity and/or volume of future acquisitions.

Income tax adjustment - In all periods presented, we adjust our income tax provision by excluding the tax impact of the non-GAAP adjustments discussed above. In addition, in the current annual period, we adjusted our income tax provision to remove from non-GAAP income the positive impact of an out-of-period adjustment recorded to the income tax provision during the fiscal second quarter of 2016.

Constant Currency

Revenue from our international operations has historically represented a substantial portion of our total revenue. As a result, our revenue results have been impacted, and we expect will continue to be impacted, by fluctuations in foreign currency exchange rates. For example, if the local currencies of our foreign subsidiaries weaken, our consolidated results stated in U.S. dollars are negatively impacted.

As exchange rates are an important factor in understanding period to period comparisons, we present revenue growth rates on a constant currency basis, which helps improve the understanding of our revenue results and our performance in comparison to prior periods. The constant currency information presented is calculated by translating current period results using prior period weighted average foreign currency exchange rates. These results should be considered in addition to, not as a substitute for, results reported in accordance with GAAP.

Note Regarding Forward-Looking Statements

This press release contains statements that are "forward-looking statements" within the meaning of Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act of 1934, as amended. Progress has identified some of these forward-looking statements with words like "believe," "may," "could," "would," "might," "should," "expect," "intend," "plan," "target," "anticipate" and "continue," the negative of these words, other terms of similar meaning or the use of future dates.

Forward-looking statements in this press release include, but are not limited to, statements regarding Progress' business outlook and financial guidance. There are a number of factors that could cause actual results or future events to differ materially from those anticipated by the forward-looking statements, including, without limitation:

(1) Economic, geopolitical and market conditions, including the uncertain economic environment in Europe as a result of the recent Brexit vote, and the continued difficult economic environment in Brazil and other parts of the world, can adversely affect our business, results of operations and financial condition, including our revenue growth and profitability, which in turn could adversely affect our stock price. (2) We may fail to achieve our financial forecasts due to such factors as delays or size reductions in transactions, fewer large transactions in a particular guarter, fluctuations in currency exchange rates, or a decline in our renewal rates for contracts. (3) Our ability to successfully manage transitions to new business models and markets, including an increased emphasis on a cloud and subscription strategy, may not be successful. (4) If we are unable to develop new or sufficiently differentiated products and services, or to enhance and improve our existing products and services in a timely manner to meet market demand, partners and customers may not purchase new software licenses or subscriptions or purchase or renew support contracts. (5) We depend upon our extensive partner channel and we may not be successful in retaining or expanding our relationships with channel partners. (6) Our international sales and operations subject us to additional risks that can adversely affect our operating results, including risks relating to foreign currency gains and losses. (7) If the security measures for our software, services or other offerings are compromised or subject to a successful cyber-attack, or if such offerings contain significant coding or configuration errors, we may experience reputational harm, legal claims and financial exposure. (8) We may make acquisitions in the future and those acquisitions may not be successful, may involve unanticipated costs or other integration issues or may disrupt our existing operations. For further information regarding risks and uncertainties associated with Progress's business, please refer to Progress's filings with the Securities and Exchange Commission, including its Annual Report on Form 10-K for the fiscal year ended November 30, 2015 and its Quarterly Reports on Form 10-Q for the fiscal quarters ended February 29, 2016, May 31, 2016 and August 31, 2016. Progress undertakes no obligation to update any forward-looking statements, which speak only as of the date of this press release.

About Progress

<u>Progress</u> (NASDAQ: PRGS) is a global leader in application development, empowering enterprises to build mission-critical business applications to succeed in an evolving business environment. With offerings spanning web, mobile and data for on-premise and cloud environments, Progress powers businesses worldwide, promoting success one application at a time. Learn about Progress at <u>www.progress.com</u> or 1-781-280-4000.

Progress is a trademark or registered trademarks of Progress Software Corporation or one of its subsidiaries or affiliates in the U.S. and other countries. Any other trademarks contained herein are the property of their respective owners.

CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS

(Unaudited)

	Thre	e Months E	nded	Fiscal Year Ended			
	November	November		November	November		
(In thousands, except per share data)	30, 2016	30, 2015	% Change	30, 2016	30, 2015	% Change	
Revenue:							
Software licenses	\$ 48,497	\$ 44,457	9%	\$134,863	\$130,250	4%	
Maintenance and services	69,227	68,261	1%	270,478	247,304	9%	
Total revenue	117,724	112,718	4%	405,341	377,554	7%	
Costs of revenue:							
Cost of software licenses	1,317	1,453	(9)%	5,456	5,979	(9)%	
Cost of maintenance and services	11,543	9,758	18%	44,760	40,933	9%	
Amortization of acquired intangibles	3,678	4,025	(9)%	15,496	16,830	(8)%	
Total costs of revenue	16,538	15,236	9%	65,712	63,742	3%	
Gross profit	101,186	97,482	4%	339,629	313,812	8%	
Operating expenses:							
Sales and marketing	32,853	32,259	2%	121,501	124,867	(3)%	
Product development	22,786	21,391	7%	88,587	86,924	2%	
General and administrative	10,478	15,229	(31)%	46,532	57,294	(19)%	
Impairment of goodwill	92,000	—	100%	92,000	_	100%	
Amortization of acquired intangibles	3,179	3,186	—%	12,735	12,745	—%	
Impairment of intangible assets		—	—%	5,051	_	100%	
Restructuring expenses	1,463	4,274	(66)%	1,692	12,989	(87)%	
Acquisition-related expenses	791	1,059	(25)%	1,240	4,239	(71)%	
Total operating expenses	163,550	77,398	111%	369,338	299,058	24%	
(Loss) income from operations	(62,364)	20,084	(411)%	(29,709)	14,754	(301)%	
Other (expense) income, net	(1,097)	(1,142)	(4)%	(5,571)	(2,400)	132%	
(Loss) income before income taxes	(63,461)	18,942	(435)%	(35,280)	12,354	(386)%	
Provision for income taxes	10,332	28,412	(64)%	20,446	21,155	(3)%	
Net loss	\$(73,793)	\$ (9,470)	679%	\$ (55,726)	\$ (8,801)	533%	
Loss per share:							
Basic	\$ (1.52)	\$ (0.19)	700%	\$ (1.13)	\$ (0.17)	565%	
Diluted	\$ (1.52)	\$ (0.19)	700%	\$ (1.13)	\$ (0.17)	565%	
Weighted average shares outstanding:							
Basic	48,631	50,435	(4)%	49,481	50,391	(2)%	
Diluted	48,631			49,481	50,391		

CONDENSED CONSOLIDATED BALANCE SHEETS

(Unaudited)

November 30,	November 30,
2016	2015

(In thousands) Assets Current assets:

Cash, cash equivalents and short-term investments	\$ 249,754	\$ 241,279
Accounts receivable, net	65,678	66,459
Other current assets	20,621	15,671
Total current assets	336,053	 323,409
Property and equipment, net	 50,105	 54,226
Goodwill and intangible assets, net	358,894	484,098
Other assets	9,775	15,390
Total assets	\$ 754,827	\$ 877,123
Liabilities and shareholders' equity		
Current liabilities:		
Accounts payable and other current liabilities	\$ 59,778	\$ 65,314
Current portion of long-term debt	15,000	9,375
Short-term deferred revenue	128,960	125,227
Total current liabilities	 203,738	 199,916
Long-term deferred revenue	 8,801	 8,844
Long-term debt	120,000	135,000
Other long-term liabilities	15,659	10,899
Shareholders' equity:		
Common stock and additional paid-in capital	239,496	227,930
Retained earnings	 167,133	 294,534
Total shareholders' equity	406,629	 522,464
Total liabilities and shareholders' equity	\$ 754,827	\$ 877,123

CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS

(Unaudited)

	Three Months Ended				Fiscal Ye	ar E	r Ended	
(In thousands)		ovember 30, 2016	November 30, 2015		November 30, 2016		Ν	lovember 30, 2015
Cash flows from operating activities:								
Net loss	\$	(73,793)	\$	(9,470)	\$	(55,726)	\$	(8,801)
Depreciation and amortization		9,525		10,069		39,321		41,680
Stock-based compensation		3,531		5,192		22,541		24,004
Other non-cash adjustments		94,033		21,776		97,813		2,000
Changes in operating assets and liabilities		638		(10)		(1,104)		45,657
Net cash flows from operating activities		33,934		27,557		102,845		104,540
Capital expenditures		(2,042)		(1,126)		(5,786)		(8,845)
Issuances of common stock, net of repurchases		(5,930)		2,610		(69,270)		(19,799)
Payments for acquisitions, net of cash acquired		_						(246,275)
Proceeds from the issuance of debt, net of payments of principle and debt issuance costs		(1,875)		_		(9,375)		142,588
Proceeds from divestitures, net		_		_		_		4,500
Other		(7,017)		(6,066)		(9,939)		(18,698)
Net change in cash, cash equivalents and short-term investments		17,070		22,975		8,475		(41,989)
Cash, cash equivalents and short-term investments, beginning of period		232,684		218,304		241,279		283,268
Cash, cash equivalents and short-term investments, end of period	\$	249,754	\$	241,279	\$	249,754	\$	241,279

	Three	e Months End	ded	Fisc	al Year Ende	ed
	November	November	%	November	November	%
(In thousands)	30, 2016	30, 2015	Change	30, 2016	30, 2015	Change
Segment revenue:						
OpenEdge	\$ 77,672	\$ 81,159	(4)%	\$276,267	\$295,934	(7)%
Data Connectivity and Integration	17,157	15,257	12%	48,009	37,926	27%
Application Development and Deployment	22,895	16,302	40%	81,065	43,694	86%
Total revenue	117,724	112,718	4%	405,341	377,554	7%
Segment costs of revenue and operating expenses:						
OpenEdge	19,399	20,556	(6)%	72,938	77,085	(5)%
Data Connectivity and Integration	3,896	4,256	(8)%	12,760	13,819	(8)%
Application Development and Deployment	10,625	9,217	15%	40,180	39,386	2%
Total costs of revenue and operating						
expenses	33,920	34,029	%	125,878	130,290	(3)%
Segment contribution:						
OpenEdge	58,273	60,603	(4)%	203,329	218,849	(7)%
Data Connectivity and Integration	13,261	11,001	21%	35,249	24,107	46%
Application Development and Deployment	12,270	7,085	73%	40,885	4,308	849%
Total contribution	83,804	78,689	7%	279,463	247,264	13%
Other unallocated expenses (1)	146,168	58,605	149%	309,172	232,510	33%
(Loss) income from operations	(62,364)	20,084	(411)%	(29,709)	14,754	(301)%
Other (expense) income, net	(1,097)	(1,142)	(4)%	(5,571)	(2,400)	132%
(Loss) income before provision for income taxes	(63,461)	18,942	(435)%	(35,280)	12,354	(386)%

(1) The following expenses are not allocated to our segments as we manage and report our business in these functional areas on a consolidated basis only: product development, corporate marketing, administration, amortization and impairment of acquired intangibles, impairment of goodwill, stock-based compensation, restructuring, and acquisition related expenses.

SUPPLEMENTAL INFORMATION

(Unaudited)

Revenue by Type

<i>(In thousands)</i> License Maintenance Professional services Total revenue	Q4 2015 \$ 44,457 60,458 7,803 \$112,718	Q1 2016 \$23,955 58,336 7,190 \$89,481	Q2 2016 \$28,787 59,485 7,846 \$96,118	Q3 2016 \$ 33,624 60,368 8,026 \$102,018	Q4 2016 \$ 48,497 60,188 9,039 \$117,724	FY 2016 \$134,863 238,377 32,101 \$405,341	FY 2015 \$130,250 217,718 29,586 \$377,554
Revenue by Region							
<i>(In thousands)</i> North America EMEA Latin America Asia Pacific Total revenue	Q4 2015 \$ 68,112 34,504 3,617 6,485 \$112,718	Q1 2016 \$49,065 31,221 3,693 5,502 \$89,481	Q2 2016 \$53,392 31,577 4,389 6,760 \$96,118	Q3 2016 \$ 58,275 32,719 4,667 6,357 \$102,018	Q4 2016 \$ 68,471 35,301 8,407 5,545 \$117,724	FY 2016 \$229,203 130,818 21,156 24,164 \$405,341	FY 2015 \$207,566 124,171 17,594 28,223 \$377,554
Revenue by Segment							
<i>(In thousands)</i> OpenEdge Data Connectivity and Integration Application Development and Deployment	Q4 2015 \$ 81,159 15,257 16,302	Q1 2016 \$64,133 6,596 18,752	Q2 2016 \$66,928 10,005 19,185	Q3 2016 \$ 67,534 14,251 20,233	Q4 2016 \$ 77,672 17,157 22,895	FY 2016 \$276,267 48,009 81,065	FY 2015 \$295,934 37,926 43,694

RECONCILIATIONS OF GAAP TO NON-GAAP SELECTED FINANCIAL MEASURES - FOURTH QUARTER (Unaudited)

	Three Months Ended November 30,											%	
				2016						2015			Change
(In thousands, except per share data)		GAAP		Adj.		Non- GAAP		GAAP		Adj.		Non- GAAP	Non- GAAP
TOTAL REVENUE Software licenses (1) Maintenance and	\$	117,724 48,497	\$	288 71	\$	118,012 48,568	\$	112,718 44,457	\$	2,660 571	\$	115,378 45,028	2% 8%
services (1)		69,227		217		69,444		68,261		2,089		70,350	(1)%
TOTAL COSTS OF REVENUE Amortization of acquired	\$	16,538	\$	(3,977)	\$	12,561	\$	15,236	\$	(4,180)	\$	11,056	14%
intangibles Stock-based		3,678		(3,678)		_		4,025		(4,025)		_	
compensation (2)		299		(299)		—		155		(155)		—	
GROSS MARGIN %		86%				89%		86%	•			90%	(1)%
TOTAL OPERATING EXPENSES Amortization and impairment of acquired	\$	163,550	\$	(100,665)	\$	62,885	\$	77,398	\$	(13,556)	\$	63,842	(1)%
intangibles		3,179		(3,179)		_		3,186		(3,186)		_	
Impairment of goodwill		92,000		(92,000)									
Restructuring expenses Acquisition-related		1,463		(1,463)		—		4,274		(4,274)		_	
expenses		791		(791)				1,059		(1,059)			
Stock-based compensation (2)		3,232		(3,232)		_		5,037		(5,037)		_	
INCOME FROM OPERATIONS	\$	(62,364)	\$	104,930	\$	42,566	\$	20,084	\$	20,396	\$	40,480	5%
OPERATING MARGIN		(53)%	, D			36%		18%	•			35%	1%
TOTAL OTHER (EXPENSE) INCOME, NET	\$	(1,097)	\$	_	\$	(1,097)	\$	(1,142)	\$	_	\$	(1,142)	(4)%
PROVISION FOR INCOME TAXES	\$	10,332	\$	663	\$	10,995	\$	28,412	\$	(16,342)	\$	12,070	(9)%
NET (LOSS) INCOME	\$	(73,793)	\$	104,267	\$	30,474	\$	(9,470)	\$	36,738	\$	27,268	12%
DILUTED (LOSS) EARNINGS PER SHARE	\$	(1.52)	\$	2.14	\$	0.62	\$	(0.19)	\$	0.72	\$	0.53	17%
WEIGHTED AVERAGE SHARES OUTSTANDING - DILUTED		48,631		598		49,229		50,435		691		51,126	(4)%
(1) Adjustments to revenue re		to acquisit		related rev		ue, which c		titutes reve		e reflected		s pre-acquis	sition
deferred revenue by Telerik t	Ingt	would othe	WIS	e nave bee	en r	ecognized	มนเ	ior the pur	CUS	ise accou	ntiř	ig ireatmen	i oi me

deferred revenue by Telerik that would otherwise have been recognized but for the purchase accounting treatment of the acquisition of Telerik. Since GAAP accounting requires the elimination of this revenue, GAAP results alone do not fully capture all of our economic activities. Note that acquisition-related revenue adjustments entirely relate to Progress'

Application Development and Deployment business unit.

(2) Stock-based compensation is included in the GAAP statements of income, as follows:

Cost of revenue	299	155
Sales and marketing	1,301	477
Product development	2,365	1,957
General and administrative	(434)	2,603
Total	<u>\$ 3,531</u>	<u>\$ 5,192</u>

RECONCILIATIONS OF GAAP TO NON-GAAP SELECTED FINANCIAL MEASURES - FISCAL YEAR

(Unaudited)

	Fiscal Year Ended November 30,								%			
			2016						2015			Change
(In thousands, except per share data)	GAAP		Adj.		Non- GAAP		GAAP		Adj.		Non- GAAP	Non- GAAP
TOTAL REVENUE	\$ 405,341	\$	2,014	\$	407,355	\$	377,554	\$	34,852	\$	412,406	(1)%
Software licenses (1)	134,863	·	360	·	135,223	•	130,250	·	8,751	•	139,001	(3)%
Maintenance and												
services (1)	270,478		1,654		272,132		247,304		26,101		273,405	—%
TOTAL COSTS OF												
REVENUE	\$ 65,712	\$	(16,395)	\$	49,317	\$	63,742	\$	(17,447)	\$	46,295	7%
Amortization of acquired intangibles	15,496		(15,496)				16,830		(16,830)			
Stock-based	13,490		(13,430)				10,000		(10,000)			
compensation (2)	899		(899)		—		617		(617)		—	
GROSS MARGIN %	84%				88%		83%				89%	(1)%
												()
TOTAL OPERATING EXPENSES	\$ 369,338	¢	(134,360)	¢	23/ 078	¢	299,058	\$	(53,360)	¢	245 608	(4)%
Amortization and	φ 309,330	Ψ	(134,300)	Ψ	234,370	Ψ	233,030	Ψ	(55,500)	Ψ	243,030	(+)/0
impairment of acquired												
intangibles	17,786		(17,786)		—		12,745		(12,745)		—	
Impairment of goodwill	92,000		(92,000)		—							
Restructuring expenses	1,692		(1,692)		—		12,989		(12,989)			
Acquisition-related expenses	1,240		(1,240)		_		4,239		(4,239)		_	
Stock-based	1,240		(1,240)				7,200		(4,200)			
compensation (2)	21,642		(21,642)		—		23,387		(23,387)		—	
INCOME FROM												
OPERATIONS	\$ (29,709)	\$	152,769	\$	123,060	\$	14,754	\$	105,659	\$	120,413	2%
OPERATING MARGIN	(7)0	,			30%		4%				29%	1%
OPERATING MARGIN	(7)%	0			30%		4 70				29%	170
TOTAL OTHER (EXPENSE)	ф (г г л а)	۴		ሱ	(= = = = 4)	ሱ	(2,400)	¢	200	<u></u>	(0.404)	1010/
INCOME, NET (3)	\$ (5,571)	\$	_	Ф	(5,571)	Ф	(2,400)	\$	266	\$	(2,134)	161%
PROVISION FOR INCOME	¢ 00.440	۴	44 700	¢	25 4 6 9	¢	04 455	۴	40 574	¢	07 700	(7)0/
TAXES (4)	\$ 20,446	\$	14,722	Ф	35,168	\$	21,155	\$	16,574	\$	37,729	(7)%
NET (LOSS) INCOME	\$ (55,726)	\$	138,047	\$	82,321	\$	(8,801)	\$	89,351	\$	80,550	2%
DILUTED (LOSS)												
EARNINGS PER SHARE	\$ (1.13)	\$	2.78	\$	1.65	\$	(0.17)	\$	1.75	\$	1.58	4%

WEIGHTED AVERAGE SHARES OUTSTANDING -DILUTED

DILUTED 49,481 558 50,039 50,391 729 51,120 (2)% (1) Adjustments to revenue relate to acquisition-related revenue, which constitutes revenue reflected as pre-acquisition deferred revenue by Telerik that would otherwise have been recognized but for the purchase accounting treatment of the acquisition of Telerik. Since GAAP accounting requires the elimination of this revenue, GAAP results alone do not fully capture all of our economic activities. Note that acquisition-related revenue adjustments entirely relate to Progress' Application Development and Deployment business unit.

(2) Stock-based compensation is included in the GAAP statements of income, as follows:

Cost of revenue	899	617
Sales and marketing	4,093	4,805
Product development	9,965	5,433
General and		
administrative	7,584	13,149
Total	\$ 22,541	\$ 24,004

(3) In the prior year period, the adjustment to other income (expense), net relates to the termination of Progress' prior revolving credit facility in connection with entering into the new credit facility. Upon termination, the outstanding debt issuance costs related to the prior revolving credit facility were written off to other income (expense) in the GAAP statements of income.

(4) In the current period, we identified an error in our prior year income tax provision whereby income tax expense was overstated for the year ended November 30, 2015 related to our tax treatment of an intercompany gain. We corrected this error by recording an out of period \$2.7 million tax benefit in our quarter ended May 31, 2016 financial statements. We adjusted our income tax provision to remove from non-GAAP income the positive impact of this out-of-period adjustment.

OTHER NON-GAAP FINANCIAL MEASURES - FOURTH QUARTER

(Unaudited)

Revenue by Type

(In thousands)	C	Q4 2016	 -GAAP tment (1)	Non-GAAP Revenue
License	\$	48,497	\$ 71	\$ 48,568
Maintenance		60,188	217	60,405
Services		9,039	—	9,039
Total revenue	\$	117,724	\$ 288	\$ 118,012

Revenue by Region

(In thousands)	G	24 2016	-GAAP tment (1)	Non-GAAP Revenue
North America	\$	68,471	\$ 244	\$ 68,715
EMEA		35,301	38	35,339
Latin America		8,407		8,407
Asia Pacific		5,545	 6	 5,551
Total revenue	\$	117,724	\$ 288	\$ 118,012

Revenue by Segment

(In thousands)	(24 2016	 n-GAAP stment (1)	 Non-GAAP Revenue
OpenEdge	\$	77,672	\$ —	\$ 77,672
Data Connectivity and Integration	\$	17,157	\$ —	\$ 17,157
Application Development and Deployment	\$	22,895	\$ 288	\$ 23,183
Total revenue	\$	117,724	\$ 288	\$ 118,012

(1) Adjustments to revenue relate to acquisition-related revenue, which constitutes revenue reflected as pre-acquisition deferred revenue by Telerik that would otherwise have been recognized but for the purchase accounting treatment of the acquisition of Telerik. Since GAAP accounting requires the elimination of this revenue, GAAP results alone do not fully capture all of our economic activities. Note that acquisition-related revenue adjustments entirely relate to Progress' Application Development and Deployment business segment.

Adjusted Free Cash Flow

(In thousands)	C	24 2016	C	24 2015	% Change
Cash flows from operations	\$	33,934	\$	27,557	23%
Purchases of property and equipment	\$	(2,042)	\$	(1,126)	(81)%
Capitalized software development costs	\$	—	\$	—	—%
Free cash flow	\$	31,892	\$	26,431	21%
Add back: restructuring payments	\$	515	\$	2,246	(77)%
Adjusted free cash flow	\$	32,407	\$	28,677	13%

OTHER NON-GAAP FINANCIAL MEASURES - FISCAL YEAR

(Unaudited)

Revenue by Type

(In thousands)	F	FY 2016	 n-GAAP stment (1)	-	lon-GAAP Revenue
License	\$	134,863	\$ 360	\$	135,223
Maintenance		238,377	1,654		240,031
Services		32,101	—		32,101
Total revenue	\$	405,341	\$ 2,014	\$	407,355

Revenue by Region

(In thousands)	l	FY 2016		n-GAAP stment (1)	Revenue
North America	\$	229,203	\$	1,747	\$ 230,950
EMEA		130,818		221	131,039
Latin America		21,156		5	21,161
Asia Pacific		24,164		41	24,205
Total revenue	\$	405,341	\$	2,014	\$ 407,355

Revenue by Segment

(In thousands)	1	FY 2016	 n-GAAP stment (1)	lon-GAAP Revenue
OpenEdge	\$	276,267	\$ _	\$ 276,267
Data Connectivity and Integration	\$	48,009	\$ —	\$ 48,009
Application Development and Deployment	\$	81,065	\$ 2,014	\$ 83,079
Total revenue	\$	405,341	\$ 2,014	\$ 407,355

(1) Adjustments to revenue relate to acquisition-related revenue, which constitutes revenue reflected as pre-acquisition deferred revenue by Telerik that would otherwise have been recognized but for the purchase accounting treatment of the acquisition of Telerik. Since GAAP accounting requires the elimination of this revenue, GAAP results alone do not fully capture all of our economic activities. Note that acquisition-related revenue adjustments entirely relate to Progress' Application Development and Deployment business segment.

Adjusted Free Cash Flow

(In thousands)	FY 2016	FY 2015	% Change

Cash flows from operations	\$ 102,845	\$ 104,540	(2)%
Purchases of property and equipment	\$ (5,786)	\$ (7,184)	19 %
Capitalized software development costs	\$ 	\$ (1,661)	100 %
Free cash flow	\$ 97,059	\$ 95,695	1 %
Add back: restructuring payments	\$ 3,539	\$ 6,343	(44)%
Adjusted free cash flow	\$ 100,598	\$ 102,038	(1)%

Non-GAAP Bookings from Application Development and Deployment Segment

(Unaudited)

(In thousands)	Q1 2015	Q2 2015	Q3 2015	Q4 2015	FY 2015
GAAP revenue	\$ 4,797	\$ 9,636	\$12,958	\$16,302	\$43,693
Add: change in deferred revenue					
Beginning balance	108	23,081	33,440	41,012	108
Ending balance	23,081	33,440	41,012	49,252	49,252
Change in deferred revenue	22,973	10,359	7,572	8,240	49,144
Less: acquired deferred revenue balance from Telerik	(7,915)				(7,915)
Non-GAAP bookings	\$19,855	\$19,995	\$20,530	\$24,542	\$84,922
(In thousands)	Q1 2016	02 2016	03 2016	Q4 2016	FY 2016
GAAP revenue	\$18,752	\$19,185	\$20,233	\$22,895	\$81,065
Add: change in deferred revenue					
Beginning balance	49,252	49,237	51,693	51,736	49,252
Ending balance	49,237	51,693	51,736	52,971	52,971
Change in deferred revenue	(15)	2,456	43	1,235	3,719
Less: acquired deferred revenue balance from Telerik					
Non-GAAP bookings	\$18,737	\$21,641	\$20,276	\$24,130	\$84,784

SaaS Revenue (Hosted Services) from Application Development and Deployment Segment

(In thousands)											(2015
SaaS Revenue - Application Development and Deployment		<u></u>	567	<u> </u>	/13	<u> </u>	765	<u> </u>	975	- 7	3,020
(In thousands)	Q1	20	<u>16 Q</u>	2 20	016 Q	3 20	016 Q	42	016 F	Y 20	016
SaaS Revenue - Application Development and Deployment	<u>\$</u> 1	,07	<u>′1_</u> \$	1,0	<u>79 </u> \$	1,10	<u>60 </u> \$	1,1	<u>63</u> \$	4,4	473

RECONCILIATIONS OF GAAP TO NON-GAAP FINANCIAL MEASURES FOR FISCAL YEAR 2017 GUIDANCE (Unaudited)

Fiscal Year 2017 Non-GAAP Revenue Guidance

	Fiscal Year Ended			Fiscal Year Ending							
	Nove	ember 30,									
		2016			Novembe	er 30	0, 2017				
(In millions)				Low	% Change		High	% Change			
GAAP revenue	\$	405.3	\$	387.3	(4)%	\$	395.3	(2)%			
Acquisition-related adjustments - revenue (1)	\$	2.1	\$	0.7	(65)%	\$	0.7	(65)%			
Non-GAAP revenue	\$	407.4	\$	388.0	(5)%	\$	396.0	(3)%			

(1) Acquisition-related revenue constitutes revenue reflected as pre-acquisition deferred revenue by Telerik that would otherwise have been recognized but for the purchase accounting treatment of the acquisition of Telerik. Since GAAP accounting requires the elimination of this revenue, GAAP results alone do not fully capture all of our economic activities.

	Fiscal Year Ending November 30, 2017								
(In millions)		Low		High					
GAAP income from operations	\$	53.6	\$	61.2					
GAAP operating margins		14%		15%					
Acquisition-related revenue		0.7		0.7					
Restructuring expense		20.0		17.0					
Stock-based compensation		24.1		24.1					
Amortization of intangibles		27.4		27.4					
Total adjustments		72.2		69.2					
Non-GAAP income from operations	\$	125.8	\$	130.4					
Non-GAAP operating margin		32%		33%					

Fiscal Year 2017 Non-GAAP Earnings per Share and Effective Tax Rate Guidance

	Fis	Fiscal Year Ending November 30 2017				
(In millions, except per share data)	Low		High			
GAAP net income	\$	27.5	\$	31.8		
Adjustments (from above)		72.2		69.2		
Income tax adjustment (2)		(19.0)		(17.2)		
Non-GAAP net income	\$	80.7	\$	83.8		
GAAP diluted earnings per share	\$	0.56	\$	0.64		
Non-GAAP diluted earnings per share	\$	1.64	\$	1.69		
Diluted weighted average shares outstanding		49.1		49.6		

Non-GAAP income from operations	\$ 125.8	\$ 130.4
Other (expense) income	 (5.4)	 (5.4)
Non-GAAP income from continuing operations before income taxes	120.4	125.0
Non-GAAP net income	80.7	83.8
Tax provision	 39.7	 41.2
Non-GAAP tax rate	 33%	 33%

RECONCILIATIONS OF GAAP TO NON-GAAP FINANCIAL MEASURES FOR FISCAL YEAR 2017 GUIDANCE (Unaudited)

Fiscal Year 2017 Adjusted Free Cash Flow Guidance

	Fiscal Year	Fiscal Year Ending November 30, 20			
(In millions)	Low		High		
Cash flows from operations (GAAP)	\$ 85	; \$	93		
Purchases of property and equipment	(10))	(10)		
Add back: restructuring payments	20)	17		
Adjusted free cash flow (non-GAAP)	\$ 95	; \$	100		

RECONCILIATIONS OF GAAP TO NON-GAAP FINANCIAL MEASURES FOR Q1 2017 GUIDANCE (Unaudited)

Q1 2017 Non-GAAP Revenue Guidance

	Three N	Nonths Ended	Three Months Ending			
	Februa	ary 29, 2016	February 28, 20			7
(In millions)			Low	% Change	High	% Change
GAAP revenue	\$	89.5	\$ 85.8	(4)%	\$ 88.8	(1)%
Acquisition-related adjustments - revenue (1)	\$	0.7	\$ 0.2	(71)%	\$ 0.2	(71)%
Non-GAAP revenue	\$	90.2	\$ 86.0	(5)%	\$ 89.0	(1)%

(1) Acquisition-related revenue constitutes revenue reflected as pre-acquisition deferred revenue by Telerik that would otherwise have been recognized but for the purchase accounting treatment of the acquisition of Telerik. Since GAAP accounting requires the elimination of this revenue, GAAP results alone do not fully capture all of our economic activities.

Q1 2017 Non-GAAP Earnings per Share Guidance

	Three Months Ending February 28, 2017				
		Low	High		
GAAP diluted earnings per share	\$	(0.12)	\$	(0.06)	
Acquisition-related revenue		—		_	
Restructuring expense		0.35		0.28	
Stock-based compensation		0.10		0.10	
Amortization of intangibles		0.14		0.14	
Total adjustments		0.59		0.52	
Income tax adjustment	\$	(0.22)	\$	(0.19)	
Non-GAAP diluted earnings per share	\$	0.25	\$	0.27	

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