

Your Move Modernizes Rental System and Gains ROI Within 7 Months with Progress

Using Progress OpenEdge, estate agency creates online portal and rental management system to help customers better manage their properties

LONDON--(BUSINESS WIRE)-- Progress (NASDAQ: PRGS) today announced that Your Move, one of the UK's leading estate agents and letting agents, is using the Progress® OpenEdge® development platform to create a bespoke rental management system and customer portal. By modernizing its core systems to enable employees, landlords and tenants to readily access account and listing information, the company has garnered a significant ROI in just seven months.

As one of the UK's largest providers of residential services, including estate agency, rentals, valuations and mortgage advice services, Your Move needed to ensure that its landlord and tenant customers were able to easily access relevant, up-to-date information. Your Move wanted to replace its existing rental management system with a modern Graphical User Interface (GUI) that provided online access to live internet listings and a range of management dashboards that could be updated iteratively. Other key requirements for Your Move included compliance with strict and changing regulation and the ability to create in-depth business reports.

"The property rental market is fast-moving and fiercely competitive; we wanted to ensure that people coming to us looking for a new home and those renting out their properties could do so as easily as possible. Progress OpenEdge development platform has enabled us to be a modern, digitally aware company by creating an easy-to-use portal that gives users ready access to all the information they could need," said Tony McCann, Head of IT, Your Move.

Working with Progress partner <u>Pace IT</u>, Your Move was able to develop and deploy an all-new rental management system that garnered a ROI in just seven months.

The system included a set of 15 new live management dashboards for monitoring information such as rental payment statuses and open maintenance jobs. The rental management system was integrated with a separately hosted customer portal that could pull down information from the core system in real time.

By moving to web-based records that can easily be checked anywhere, landlords are able to manage their properties and works more effectively. Similarly, the portal gives tenants the capacity to quickly check the status of these jobs and save calling landlords, making life easier for both parties.

"The ongoing digital revolution has the potential to make all of our lives easier—businesses and consumers alike. The OpenEdge platform has enabled Pace IT and Your Move to create a system that meets the needs of all parties, streamlining management for the business and providing an improved user experience for all of its customers," said Mark Armstrong, VP & MD EMEA, Progress. "Going forward, we will continue to work closely with Progress Service Delivery Partners such as Pace IT to help businesses across all industries deliver the user experiences their customers deserve."

Pace IT is a Progress OpenEdge Elite Service Delivery Partner, specialising in business IT and software development across multiple industries and verticals.

About Progress

<u>Progress</u> (NASDAQ: PRGS) is a global leader in application development, empowering enterprises to build mission-critical business applications to succeed in an evolving business environment. With offerings spanning web, mobile and data for on-premise and cloud environments, Progress powers businesses worldwide, promoting success one application at a time. Learn about Progress at <u>www.progress.com</u> or 1-781-280-4000.

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