



November 8, 2011

Progress Software Unveils Latest Responsive Process Management Suite with Enhanced Visibility and Connectivity

Apple iPad support delivers anytime, anywhere visibility across environments, including mainframe, to business and operations executives

BEDFORD, Mass.--(BUSINESS WIRE)-- [Progress Software Corporation](#) (NASDAQ: PRGS), a leading software provider that enables enterprises to be [operationally responsive](#), today announced it has further enhanced its [Progress® Responsive Process Management™ \(RPM\)](#) suite. The new Progress RPM™ suite comprises [Progress Control Tower™](#), an easy-to-use, browser-based, interactive interface that can now be accessed on Apple iPad anywhere with Internet connectivity. With the enhanced functionality, business users have the ability to not only monitor, manage, analyze, but also to act on information stored across a variety of data sources, including IBM mainframe CICS, Tibco, Oracle, FUSEsource and SAP environments, at any time and in any place.

Maureen Fleming, Program vice president, Business Process and Middleware, IDC Corporation, said: "Enterprise expectations of process improvement have jumped from thinking about a single process or single application to a need to orchestrate in real-time across internal environments and out to partner and customer systems. That means process improvement is increasingly about orchestration, real-time visibility and analysis across disparate BPM suites and packaged applications. And mobility is a key element of this strategy. Companies cannot afford delays because employees are out of touch with the decisions they need to make."

The Progress RPM suite includes significant Apple iPad support by providing real "mobile control tower" functionality that empowers business users to see and manage events and processes across their business at any time.

Dr. John Bates, chief technology officer, Progress Software said, "Businesses are contending with complex, disparate operating environments, which means it is crucial that they have instant access to every critical transaction at any place or time. The Progress Responsive Process Management suite provides the necessary visibility across all lines of business and transactions, empowering the business user to respond to what is going to potentially happen, capitalizing on fleeting revenue opportunities and responding to impending risks before they can affect the customer or the bottom line."

In addition to new business intelligence support with Progress Analyst Studio on the Apple iPad, the latest release of the Progress RPM suite expands its reach by using Progress Actional® interceptors to gain access into IBM CICS/MQ Mainframes, Tibco Activematrix BusinessWorks, SAP ABAP, and Lombardi TeamWorks facilitating real-time cross platform visibility without additional mainframe costs. With this new functionality, business users can now gain deeper insight into transactional behaviour across multiple technologies and platforms to ensure business transaction integrity and performance. For example, a banking institution can now track a customer's intra-bank payments and credit card transactions regardless of whether payment is made via a mobile application, a web-browser or an ATM.

The Progress RPM R2.0 suite comprises the Progress Actional Business Transaction Management (BTM), the [Progress Apama®](#) Complex Event Processing (CEP) and the [Progress Savvion®](#) Business Process Management (BPM) platforms, all of which are managed using the revolutionary [Progress Control Tower](#) interface.

Progress also offers industry-specific solution accelerators that extend the core Progress RPM suite for the capital markets, communications and supply chain industries. Solution accelerators facilitate the deployment of critical industry-specific capabilities ensuring a faster return on investment and value creation.

About Progress Software Corporation

Progress Software Corporation (NASDAQ: PRGS) is an independent enterprise software company that enables businesses to be operationally responsive to changing conditions and customer interactions as they occur — to capitalize on new opportunities, drive greater efficiencies and reduce risk. The company offers a comprehensive portfolio of best-in-class enterprise software spanning event-driven visibility and real-time response, open integration, data access and integration, and application development and deployment — all supporting on-premises and SaaS/Cloud deployments. Progress maximizes the benefits of operational responsiveness while minimizing IT complexity and total cost of ownership. Progress can be reached at www.progress.com or +1-781-280-4000.

Follow Progress Software on Twitter: [@ProgressSW](#).

Progress, Progress Responsive Process Management, Progress RPM, Actional, Apama, Savvion and Progress Control Tower are trademarks or registered trademarks of Progress Software Corporation or one of its subsidiaries or affiliates in the U.S. and other countries. Any other marks contained herein may be trademarks of their respective owners.

Press Contacts:

John Stewart

Progress Software

+1 781-280-4101

jstewart@progress.com

Source: Progress Software Corporation

News Provided by Acquire Media

Kim Karelis

Progress Software

+1 617-226-8844

progresssoftware@lewispr.com