| (specify be Senior Vic<br>7. Individual<br>(X) Form f | CHANGES I<br>is box if<br>im 5 oblig<br>Address of<br>chard D.<br>k<br>MA 01730<br>me and Tic<br>Goftware C<br>cial Secur<br>for Month<br>2003<br>ent, Date<br>nip of Rep<br>cor ( ) 10<br>melow)<br>ce Preside<br>tor Joint<br>filed by M | N BENEFI no longe ations m Reporti  ker or T orporati ity Numb /Day/Yea of Origi orting P % Owner nt, Prod /Group F ne Repor ore than | CIAL OWNI r subjectory ay conting person rading Ston er of Report rading (Monor) erson(s) (X) Offictory ucts iling (Citing Persone Report One Report | ERSHIP t to Seconder. Seconder.  ymbol porting th/Day/N to Issued (give) the seconder. Seconder. | Person (Vo.                 | all appl<br>low) ( )  | icable)<br>Other   |  |                                   |   |   |                             |
|---|--|---|--|--|-----------------------------|---|--|--|-----------------------------------|---|---|-----------------------------|
| Table I N   | Gecurity 2<br> T<br> a<br> a   | .  2A<br>rans- Ex<br>ction ut   |  | 4.Sens   or  | ecurities Ac<br>Disposed of | cquired   | (A)  | 5.Amount of Security   Security   Beneficy   Owned Fo              | ies                               | ect<br> (D)or<br> Indir                                 | i<br>I  | of Indirect<br>al Ownership |
| Common Stock  | 4  | /1/03   | S  | 1,84   | 18                          | D   | \$17.70  | 539  |                                   | D   |   |                             |
| Table II  1.Title of Derivative Security              | 2.Con-   | 3.<br> Trans-<br> action<br> <br> <br> <br> <br> <br> <br> (Month/  | 3A.  -   | 4.  5 Trans-  action   | ·                           | De  6.0<br>ecu  cis<br>ui  Exp<br>Dis  Dat<br>)  Dat<br>  Dat | Date Exer 7 cable and  ciration   ce(Month/  cy(Year)   ce  Expir  cr- ation  ca- Date | Owned  Title and Ar of Underlyin Securities  Title and I of Shares | ng   o<br>  va<br>  S<br>  r:<br> | f Deri <br>ative  <br>ecu  <br>ity  <br> <br> <br> <br> | 9.Number of Deriva tive Securities Benefi ficially Owned Follow ing Reported Trans- action(s) |                             |
|   | 1  | l   | 1 1  | 1 1  |                             | l I   | 1 1  | <u> </u>   | <u> </u>                          | I   |   | <u> </u>                    |

Explanation of Responses: SIGNATURE OF REPORTING PERSON Richard D. Reidy /s/ Richard D. Reidy DATE April 2, 2003