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Progress Health Cloud Enables Canopy Health to Revolutionize Healthcare by Delivering Innovative Digital Experiences

Patient-centric accountable care organization reduces development time from 20 weeks to six weeks with a cost savings of 70%

BEDFORD, Mass.--(BUSINESS WIRE)-- <u>Progress</u> (NASDAQ: PRGS), the leading provider of application development and deployment technologies, today announced that <u>Canopy Health</u>, an accountable care organization dedicated to providing better quality healthcare in the San Francisco Bay area, has achieved marked success through its use of Progress® Health Cloud, the only HIPAA compliant, integrated, end-to-end cloud platform for healthcare organizations. With Progress Health Cloud, Canopy Health was able to reduce costs by as much as 70%, and decrease development time from 20 weeks to six weeks.

With a large network of physicians and providers, Canopy Health is transforming the patient healthcare experience, with digital at the center of their approach. Canopy selected Progress Health Cloud to streamline the patient digital experience across mobile, web and desktop platforms, while accelerating development efforts, and making it easy to manage and maintain the applications once deployed.

"With a network of over 4,000 doctors and 13 hospitals in the Bay Area and a mission to provide refreshingly clear human care, we needed to create a digital experience across all channels that was transformative for our members," said Pamela Hudson, Chief Information Officer, Canopy Health. "Progress Health Cloud has been an integral part of our digital efforts. I'd go so far as to say it's the heart of our digital strategy. It is the most agile and mature platform available, and it has enabled us to quickly and cost effectively synthesize data from our various platforms, to deliver on our mission."

With Progress Health Cloud, Canopy Health's digital strategy was broken into three areas of focus - a public website, a suite of mobile applications and a member portal. For the web, Progress Health Cloud delivered "Find a Doctor," the provider and service directory. It was the framework of choice to build the suite of mobile applications, it provided the adaptors to enable the apps to connect to Salesforce Identity, IBM Initiate and other services, and the member portal also runs on Progress Health Cloud.

Thanks to Progress Health Cloud, the development team at Canopy Health was able to complete all three projects with fast, efficient and agile development. Patients love the user experience the applications provide, and this experience has become a differentiator for Canopy Health in the market.

"Canopy Health understands that a great patient experience is critical to their success as an organization. They also know that achieving this seamless experience across channels is not an easy undertaking," said Dmitri Tcherevik, Chief Technology Officer, Progress. "Progress Health Cloud was the end-to-end cloud platform they needed because it could be leveraged for both the development and the long-term deployment of these applications. It makes building HIPAA compliance and integrations with other healthcare systems easy, and eases the burden of ongoing management of the experience."

For more information on Progress Health Cloud, please click <u>here</u>.

Additional Resources

- Follow Progress on Twitter, Facebook, LinkedIn and Google+
- Read the Progress blog
- Watch the Canopy Health video

About Progress

Progress (NASDAQ: PRGS) offers the leading platform for developing and deploying mission-critical business applications. Progress empowers enterprises and ISVs to build and deliver cognitive-first applications, that harness big data to derive business insights and competitive advantage. Progress offers leading technologies for easily building powerful user interfaces across any type of device, a reliable, scalable and secure backend platform to deploy modern applications,

leading data connectivity to all sources, and award-winning predictive analytics that brings the power of machine learning to any organization. Over 1,700 independent software vendors, 100,000 enterprise customers, and two million developers rely on Progress to power their applications. Learn about Progress at www.progress.com or +1-800-477-6473.

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